



South Innisfil Drain

Public Comments and Questions
Update October 2, 2013

South Innisfil Drain

Open House - September 25, 2013

- estimated attendance 120+ residents
- panel responded to over 60 questions
- send to Clerk's office clerksoffice@innisfil.ca
- summary of Q & A available at www.innisfil.ca



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Mail out went to 758 individual properties – some owners have multiple properties

Panel was available – dedicated 2 hrs for Q & A and remained available after Open House

Property-specific questions were forwarded to appropriate staff and on to the consultant, as required

“Take away” from Open House was the need for user friendly assessment data, so staff and consultant re-worked the information which is now available on the web site

Web page continues to be updated - public can easily find this page in several ways:

Home page – under Helpful Links

Residents – listed under drop down menu

Search – search for South Innisfil Drain

Web Banner – click on Learn more part of web banner to get to page.

South Innisfil Drain

Questions & Comments

- questions & comments continue to be received
- most are assessment-related
- Clerk's office will continue to receive and record



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-Since the Open House, questions comments continue to be received by phone, mail, e-mail

-Nature of questions are property specific dealing with costs but shifted in focus to "What does this mean?" and are technical in nature

-Affected property owners can access by roll # from data on web site.

-Property owners have reached out to council members who have flowed responses through Clerk's office

-Council has been provided a summary of comments and questions for reiew

-Follow up and responses provided where requested and will continue